



DOCTOR'S CHOICE HOME CARE & HOSPICE

NOTICE OF NON-DISCRIMINATION

Doctor's Choice Home Care & Hospice

Doctor's Choice Home Care & Hospice complies with applicable Federal civil rights laws and does not discriminate on the basis of:

Race • Color • National Origin • Age • Disability • Sex (including pregnancy, sexual orientation, and gender identity) • Religion

Doctor's Choice Home Care & Hospice does not exclude people or treat them differently because of any protected characteristic.

WE PROVIDE FREE ASSISTANCE

For Individuals with Disabilities:

- Qualified sign language interpreters
- Written information in large print or accessible electronic formats
- Reasonable modifications to policies and procedures

For Individuals with Limited English Proficiency:

- Qualified interpreters
- Written information in other languages

All services are provided **FREE OF CHARGE**.

NEED HELP? CONTACT:

Kristin Glover

Civil Rights Coordinator
Doctor's Choice Home Care & Hospice
13100 Northwest Freeway, Suite 410
Houston, TX 77040
Phone: (833) 365-2464

HOW TO FILE A COMPLAINT

If you believe you have been discriminated against, you may file a grievance with:

Kristin Glover

Civil Rights Coordinator

Phone: (833) 365-2464

Address: 13100 Northwest Freeway, Suite 410, Houston, TX 77040

You may also file a civil rights complaint with the:

U.S. Department of Health and Human Services

Office for Civil Rights

200 Independence Avenue, SW

Washington, DC 20201

1-800-368-1019 (TTY: 1-800-537-7697)

Online: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

LANGUAGE ASSISTANCE NOTICE

ATTENTION: If you speak English, language assistance services are available free of charge. Call (833) 365-2464.

ATENCIÓN (Español): Servicios de asistencia lingüística gratuitos están disponibles. Llame al (833) 365-2464.

CHÚ Ý (Tiếng Việt): Có dịch vụ hỗ trợ ngôn ngữ miễn phí. Gọi (833) 365-2464.

注意 (中文): 可提供免费语言协助服务。请致电 (833) 365-2464.

ملاحظة (العربية): تتوفر خدمات مساعدة لغوية مجانية. اتصل بالرقم (833) 365-2464.



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Language Assistance Notice

Doctor's Choice Home Care & Hospice

13100 Northwest Freeway, Suite 410

Houston, TX 77040

(833) 365-2464

English

If you speak English, language assistance services, free of charge, are available to you. Call (833) 365-2464.

Spanish (Español)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

Llame al (833) 365-2464.

Vietnamese (Tiếng Việt)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (833) 365-2464.

Chinese (中文)

注意：如果您讲中文，可以获得免费的语言协助服务。请致电 (833) 365-2464。

Arabic (العربية)

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية متاحة لك مجاناً. اتصل بالرقم (833) 365-2464.

Tagalog (Tagalog)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (833) 365-2464.

Korean (한국어)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (833) 365-2464번으로 전화하십시오.

French (Français)

ATTENTION : Si vous parlez français, des services d'aide linguistique gratuits sont disponibles.

Appelez le (833) 365-2464.

German (Deutsch)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienste zur Verfügung. Rufen Sie (833) 365-2464 an.

Hindi (हिंदी)

ध्यान दें: यदि आप हिंदी बोलते हैं, तो आपके लिए निःशुल्क भाषा सहायता सेवाएँ उपलब्ध हैं। (833) 365-2464 पर कॉल करें।

Urdu (اردو)

توجہ: اگر آپ اردو بولتے ہیں تو زبان کی معاونت کی خدمات مفت دستیاب ہیں۔ (833) 365-2464 پر کال کریں۔

Gujarati (ગુજરાતી)

ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. (833) 365-2464 પર કોલ કરો.

Russian (Русский)

ВНИМАНИЕ: Если вы говорите по-русски, вам доступны бесплатные услуги языковой поддержки. Звоните (833) 365-2464.

Japanese (日本語)

注意：日本語を話される場合、無料の言語支援サービスをご利用いただけます。(833) 365-2464までお電話ください。

Persian / Farsi (فارسی)

توجہ: اگر بہ زبان فارسی صحبت می‌کنید، خدمات کمک زبانی به صورت رایگان در دسترس شما است. با (833) 365-2464 تماس بگیرید.