

## Notice of Non Discrimination and Accessibility

Doctor's Choice Home Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Doctor's Choice Home Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Doctor's Choice Home Care

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact **KRISTIN GLOVER** . If you believe that Doctor's Choice Home Care has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Kristin Glover, Civil Rights Coordinator**, 6647 Mayard Rd. Houston, TX 77041 **kglover@doctorschoicetx.com** You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Kristin Glover, Civil Rights Coordinator** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**ATTENTION: If you speak a specific language, language assistance services, free of charge, are available to you. Call 1-888-808-9008 (TTY: 711).**

1. **Spanish** - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-808-9008 (TTY: 711).
2. **French creole** - Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-808-9008 (TTY: 711)
3. **Vietnamese** - CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-888-808-9008 (TTY: 711).
4. **Portuguese** - ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-888-808-9008 (TTY: 711)
5. **Chinese** - 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電1-888-808-9008（TTY：711）。
6. **French** - ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-808-9008 (ATS :711).
7. **Tagalog** - PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-808-9008 (TTY: 711).
8. **Russian** - ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-808-9008 (телетайп: 711).
9. **Arabic** - رقم (1-888-808-9008) برقم اتصل بالمجان لك تتوافر في اللغو المساعدة خدمات فين، اللغة اذكر تتحدث كنت إذا ملحوظة - ه الصم والبكم: (711).
10. **Italian** - ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-808-9008 (TTY: 711).
11. **German** - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-888-808-9008 (TTY:711).
12. **Korean** - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-808-9008 (TTY: 711)번으로 전화해 주십시오.
13. **Polish** - UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-888-808-9008 (TTY: 711).
14. **Gujarati** - ધ્યાન: તમે વાત તો [સામેલ ભાષા], ભાષા સહાય સેવાઓ, મફત, તમારા માટે ઉપલબ્ધ છે. કોલ 1-888-808-9008 (TTY:711).
15. **Thai** - เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-808-9008 (TTY:711).

